

NoCO laboratories provide full clinical testing services in Hematology, Chemistry, Microbiology, Blood Bank, Toxicology and Pathology. The NoCO Laboratories are open 24 hours a day, 7 days a week, serving routine and emergency needs of the hospital, physician's offices and clinics, and the community and performs the majority of tests in-house. The remaining tests, consisting primarily of infrequently ordered tests, are sent to accredited reference laboratories, such as Quest Nichols Institute.

### NoCo Laboratory locations:

<p><b>Banner Fort Collins Medical Center Laboratory</b></p> <p>4700 Lady Moon Drive Fort Collins, CO 80528 (970) 821-4350 Fax: (970) 821-4346</p>	<p><b>McKee Medical Center Laboratory</b></p> <p>2000 N Boise Ave Loveland, CO 80537 (970) 820-4133 Fax: (970) 820-4159</p>	<p><b>North Colorado Medical Center Laboratory</b></p> <p>1801 16th Street Greeley, CO 80631 (970) 810-6400 Fax: (970) 810-6770</p>
<p><b>Summit View Laboratory</b></p> <p>2001 70th Avenue Greeley, CO 80634 (970) 810-2570 Fax: (970) 810-2575</p>	<p><b>Horizon Laboratory</b></p> <p>2555 E 13th Street, Suite 115 Loveland, CO 80537 (970) 820-6890 Fax: (970) 820-6927</p> <p><a href="#">Horizon Laboratory Locations</a> <a href="#">Direct Access Testing Information</a> <a href="#">Supply Order Form</a></p>	<p><b>NoCO Laboratory Information</b></p> <p><a href="#">NoCO Organizational Chart</a> <a href="#">NoCo Phone Numbers</a> <a href="#">Microbiology Billing Information</a></p>

### Informational Links:

<p><b>Specimen Collection</b></p> <ul style="list-style-type: none"> <li><a href="#">Tests Preferred Container and Special Instructions</a></li> <li><a href="#">Neonate Minimum Blood Volumes</a></li> <li><a href="#">Microbiology Specimen Collection Guide</a></li> <li><a href="#">Cord STAT Collection Instructions</a> <ul style="list-style-type: none"> <li><a href="#">TEG Order Form</a></li> </ul> </li> </ul> <p><b>NeoGemonics</b></p> <ul style="list-style-type: none"> <li><a href="#">NeoGenomics Specimen Requirements and Handling</a></li> <li><a href="#">NeoType Cancer Profiles</a></li> </ul> <p><b>Summit Pathology Group</b></p> <ul style="list-style-type: none"> <li><a href="#">Summit Pathology</a></li> <li><a href="#">Non Gyn Specimen Requirements</a></li> </ul>	<p><b>Patient Instructions</b></p> <ul style="list-style-type: none"> <li>Fasting Instructions (<a href="#">English</a>) / (<a href="#">Spanish</a>)</li> <li>Glucose Tol Patient Info (<a href="#">English</a>) (<a href="#">Spanish</a>)</li> <li>Post Phlebotomy Care (<a href="#">English</a>) (<a href="#">Spanish</a>)</li> <li>Sputum Collection (<a href="#">English</a>) (<a href="#">Spanish</a>)</li> <li>Stool Collection (<a href="#">English</a>) (<a href="#">Spanish</a>)</li> <li>Urine Collection 24 Hour (<a href="#">English</a>) (<a href="#">Spanish</a>)</li> <li>Urine Collection Random (<a href="#">English</a>) (<a href="#">Spanish</a>)</li> <li>Urine Collection Facility (<a href="#">English</a>) (<a href="#">Spanish</a>)</li> </ul> <p><b>Labels</b></p> <ul style="list-style-type: none"> <li>5HIAA (<a href="#">English</a> <a href="#">Spanish</a>)</li> <li>24 Hour Container Label (<a href="#">English</a> <a href="#">Spanish</a>)</li> </ul>	<p><b>Transfusion Services</b></p> <ul style="list-style-type: none"> <li><a href="#">Blood Bank Labeling</a></li> <li><a href="#">Are Blood Products are available</a></li> <li><a href="#">Ordering RBC Products</a></li> <li><a href="#">Transfusion Services Circular of Information</a></li> <li><a href="#">Transfusion Services Circular of Information Update May 2017</a></li> </ul> <p><b>Transfusion Support for Clinical Staff</b></p> <p><a href="#">BFCMC</a> <a href="#">MMC</a> <a href="#">NCMC</a></p>
---	--	--

### Laboratory Regulatory and Accreditation Information

The laboratory participates extensively in proficiency testing programs of the College of American Pathologists (CAP) as well as other specialized proficiency programs. Below are the Laboratory accreditations.

<p><b>North Colorado Medical Center</b></p> <p><a href="#">CAP</a>; <a href="#">CLIA</a></p>	<p><b>Banner Fort Collins Medical Center</b></p> <p><a href="#">CAP</a>; <a href="#">CLIA</a></p>	<p><b>McKee Medical Center</b></p> <p><a href="#">CAP</a>; <a href="#">CLIA</a></p>	<p><b>Horizon Laboratory at Skyline</b></p> <p><a href="#">CLIA</a></p>	<p><b>Summit View Laboratory</b></p> <p><a href="#">CAP</a>; <a href="#">CLIA</a></p>
--	---	---	---	---

**For Sendout Staff Personnel**

**Tip Sheets:**

- [Acceptable Heavy Metal Testing Tube Types](#)
- [How to order Flexi for QNI](#)
- [How to order testing in Quanam](#)
- [Esoteric Referral Test Ordering](#)

**The recommended cascade of laboratories is:**

1. Check the JDOS first, if the test is listed as an orderable test then use the orderable test.
  - a. If the test is listed as a QNI flexi test then order a QNI flexi test, and enter the ESOTCOM information in the accession notes.
2. If the test is not in the JDOS then click on the link for the Quest Test menu.
  - a. If you find the appropriate test then order a QNI flexi test as outlined in the SOP, and remember to enter the ESOTCOM information in the accession notes.
  - b. If you cannot find the test in the Quest Test menu then check the following reference labs (these are listed in order of priority).
    1. ARUP - <https://www.aruplab.com/>
    2. Children’s - <https://labtestdirsearch.childrenscolorado.org/Search>
    3. University – UCHSC <https://www.testmenu.com/universityhospital>
    4. National Jewish - <https://www.nationaljewish.org/for-professionals/diagnostic-testing/adx/diagnostic-testing>
    5. Mayo - <https://www.mayomedicallaboratories.com/index.html?logout=true>
      - If testing is found in any of these test menus then an ESOT will need to be ordered. Testing information will need to be entered in the accession notes as outlined in the SOP.
3. If all else fails, and you need assistance please feel free to call the business office at 970-810-6400.

**Contact Information:**

LSA Database Request Group (requests for database changes ) <a href="mailto:LSADatabaseRequestGroup@bannerhealth.com">LSADatabaseRequestGroup@bannerhealth.com</a>	SQL Customer Systems-SQL (Quanam user set up) <a href="mailto:SQLCustomerSystems@sonoraquest.com">SQLCustomerSystems@sonoraquest.com</a>
JDOS Request Group (updates to the JDOS) <a href="mailto:LSAJDOSMaintenanceGroup@sonoraquest.com">LSAJDOSMaintenanceGroup@sonoraquest.com</a>	SQL Client Services (for tests in question, rejections, result issues, ordering, spec. requirements etc) 602-685-5050 option #3 or 602-685-5090 To escalate an issue please email: <a href="mailto:SQLClientServices-Management@bannerhealth.com">SQLClientServices-Management@bannerhealth.com</a>
CDM Distribution Group (requests for pricing/CDM changes) <a href="mailto:LSACDMMaintenanceGroup@bannerhealth.com">LSACDMMaintenanceGroup@bannerhealth.com</a>	SQL Specimen Management (Sonora Quest specimen management issues only) Rob Serrano (Days/Evening): 602-685-5676 Margarita Padilla: (Days): 602-685-5178 Vanessa Klein (Evening): 602-685- 5821 Ashley Apodaca (Nights): 602-685-5754
IT Cerner Lab Support (Cerner application/ label printer issues) <a href="mailto:LSAITLABSupport@bannerhealth.com">LSAITLABSupport@bannerhealth.com</a>	
QNI Customer Service Team (Quest Diagnostics, general questions – SJC, San Juan Capistrano) <a href="mailto:HSSTeamWest@questdiagnostics.com">HSSTeamWest@questdiagnostics.com</a>	Contact Juanita and/or Donna for the following: Referral testing questions, process workflows, requests to bring in/change referral testing, assistance with training/job aides, troubleshooting routing, transfers or accession issues, KDrive access for sendouts folder, and any other miscellaneous tasks that involves referral testing, processing or phlebotomy. NOTE: If you have questions for specimens that have left your facility you need to contact the respective laboratory (see Sonora Quest or Quest Diagnostics contact info)  <a href="mailto:Juanita.Aguirre-Varela@sonoraquest.com">Juanita.Aguirre-Varela@sonoraquest.com</a> <a href="mailto:Donna.whitley@sonoraquest.com">Donna.whitley@sonoraquest.com</a>
QNI Billing Questions (invoice/billing issues, pricing) Susanna Sisilyan 1-800-421-7110 ext. 4304 <a href="mailto:Susanna.X.Sisilyan@questdiagnostics.com">Susanna.X.Sisilyan@questdiagnostics.com</a>	
QNI Supply Order Issues 800-697-9302	